

Meet Your EDS/Medicaid Field Consultant

EDS has a team of regional field consultants with in-depth knowledge of Oklahoma Medicaid billing requirements and claim-processing procedures. Training is offered on billing, use of the Eligibility Verification System (EVS) and Automated Voice Response (AVR), Electronic Data Interchange (EDI), and Web/Internet use. In addition to providing training through on-site visits and workshops, the consultants also encourage the use of electronic claim submission to the provider community.

The main focus of a field consultant is:

- Train newly enrolled providers
- Contact and visit high volume providers
- Conduct provider training workshops

Contacting your field consultants

Providers may contact their field consultant by telephone or email to request a visit for training at the provider's location. Field consultants schedule provider visits on Tuesday thru Thursday of each week. Provider on-site visits are scheduled at least two weeks in advance. Since your field consultant is out of the office Tuesday through Thursday allow a minimum of 48 hours for telephone calls and emails to be returned.

Field consultants are the last resource for any claim inquiry questions. For claim research or resolution of other Oklahoma Medicaid issues contact OHCA at (405) 522-6205 or (800) 522-0114.

Workshops and seminars

EDS presents scheduled workshops throughout the year so that the provider community is educated on Oklahoma Medicaid claim processing procedure. Workshops may be announced in bulletins, newsletters, and on this website. Workshops can also be arranged at the request of individual provider groups or associations.

Scheduling workshops and provider visits

To assist the field consultant in planning and structuring the visit or workshop, the following information should be provided:

- Provider community segment attending the seminar
- Number of attendees
- Time and location of the event
- Issues to be addressed
- Point of contact if additional information is needed prior to the event

Field consultants and their regions

Region I: Alicia Barton

Alicia.Barton@eds.com

(405) 416-6715

Alfalfa, Beaver, Cimarron, Dewey, Ellis, Garfield, Grant, Harper, Kay, Kingfisher, Lincoln, Logan, Major, Noble, Payne, Pottawatomie, Texas, Woods, and Woodward counties.

Region II: Jeff Mims

Jeffrey.Mims@eds.com

(405) 416-6739

Adair, Cherokee, Craig, Creek, Delaware, Mayes, Muskogee, Nowata, Osage, Ottawa, Pawnee, Rogers, Sequoyah, Wagoner, and Washington counties.

Region III: Brock Campbell

Brock.Campbell@eds.com

(405) 416-6720

Beckham, Blaine, Caddo, Canadian, Cleveland, Comanche, Cotton, Custer, Garvin, Grady, Greer, Harmon, Jackson, Jefferson, Kiowa, McClain, Roger Mills, Stephens, Tillman, and Washita counties.

Region IV: Patty Yardley

Patricia.Yardley@eds.com

(405) 416-6763

Atoka, Bryan, Carter, Choctaw, Coal, Haskell, Hughes, Johnston, Latimer, LeFlore, Love, McCurtain, McIntosh, Marshall, Murray, Okfuskee, Okmulgee, Pittsburg, Pontotoc, Pushmataha, and Seminole counties.

Region V: Pam Raisley

Pam.Raisley@eds.com

405) 416-6740

Oklahoma county

Region VI: Chris Hunt

Chris.Hunt@eds.com

(405) 416-6716

Tulsa county

APS Healthcare – Training on the CareConnection (web based Prior Authorization System)

Kathy Dalle is the provider trainer for APS. Her direct line is 405-556-9706 or call 800-762-1560 X 4606 or email her at kdalle@apshealthcare.com